111-U/17/11/21/SST/Med.II I/2517507/2025



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Circular

Subject: Strict Adherence to Terms & Conditions of MoU by All HCOs

It has come to our attention that various Healthcare Organizations (HCOs) are not adhering to the Terms and Conditions outlined in the Memorandum of Understanding (MoU) signed at the time of agreement to provide SST services under Delhi/NCR. This non-compliance is being observed in multiple areas.

All HCOs are hereby directed to strictly comply with the Terms and Conditions of the MoU, both in letter and in spirit. Any deviation from these Terms and Conditions will not be permissible. Particular attention must be given to:

- 1. **Timely intimation** of direct admissions of patients in case of emergencies.
- 2. **Timely submission** of bills as per the prescribed guidelines.

Failure to comply may result in appropriate action as per the provisions of the MoU.

This issues with the approval of Director (Medical) Delhi.

Thanks & Regards

(Dr. Sona Bedi) Additional Director (Dispensaries)